

Provincial Accessibility Legislation Regulations

British Columbia

Accessible British Columbia Regulation, BC Reg 105/2022

<https://www.canlii.org/en/bc/laws/regu/bc-reg-105-2022/latest/bc-reg-105-2022.html>

This regulation above sets out the provincially regulated organizations and agencies that must comply with the *Accessible British Columbia Act*, including government ministries, school boards, police, and so on.

Saskatchewan

Accessible Saskatchewan Regulations, Sask Reg 108/2023

<https://www.canlii.org/en/sk/laws/regu/sask-reg-108-2023/latest/sask-reg-108-2023.html>

This regulation above sets out the provincially regulated organizations and agencies (“public sector bodies”) that must comply with the *Accessible Saskatchewan Act*, including municipalities and crown agencies.

Manitoba

Five regulations:

Accessible Employment Standard Regulation, Man Reg 70/2019

<https://www.canlii.org/en/mb/laws/regu/man-reg-70-2019/latest/man-reg-70-2019.html>

The above regulation focuses on accessibility in the workplace, as follows;

- Sets up workplace emergency procedures that offer accessibility, offers reasonable agreed-upon accessibility when recruiting new employees, and informs applicants and employees about workplace accessibility policies and practices.
- Further, to consider workplace accessibility to remove barriers that may affect an employee’s opportunities for training and advancement, and to train management about accessible employment and related legislation.

Accessible Information and Communication Standard Regulation, Man Reg 47/2022

<https://www.canlii.org/en/mb/laws/regu/man-reg-47-2022/latest/man-reg-47-2022.html>

The above regulation:

- Set out how organizations in Manitoba assist the public in accessing communication and information barrier-free, including on websites, and to develop measures, policies, and practices.
- Includes sign language, captioning and augmentative and alternative communication supports.

Accessible Transportation Standard Regulation, Man Reg 151/2023

<https://www.canlii.org/en/mb/laws/regu/man-reg-151-2023/latest/man-reg-151-2023.html>

The above regulation ensures:

- As applied to buses, school buses, paratransit, taxis, and ride shares, to establish and implement measures, policies, and practices on accessible transportation, and develop a process for the public to provide feedback or file a complaint, including holding at least one public meeting annually.
- As well, such transportation must provide on-board audible and visual stop announcements

Customer Service Standard Regulation, Man Reg 171/2015

<https://www.canlii.org/en/mb/laws/regu/man-reg-171-2015/latest/man-reg-171-2015.html>

The above regulation:

- Ensures that communication with customers is made accessible, including allowing customers to bring in assistive devices that adds no undue hardship on the business or agency.
- Ensures that public events under the organization's control are accessible.
- For businesses with more than fifty employees, these organizations must document accessible customer service policies and procedures and provide notice that they are available upon request.

Designated Public Sector Bodies Regulation, Man Reg 122/2015

<https://www.canlii.org/en/mb/laws/regu/man-reg-122-2015/latest/man-reg-122-2015.html>

This regulation above sets out the provincially regulated organizations and agencies (“public sector bodies”) that must comply with the *Accessibility for Manitobans Act*, including municipalities, crown agencies, and universities and colleges.

Ontario

Integrated Accessibility Standards Regulation, Ont. Reg 191/11 (“IASR”)

<https://www.canlii.org/en/on/laws/regu/o-reg-191-11/latest/o-reg-191-11.html>

Businesses and organizations that have at least one employee and that provide goods, services or facilities to the public, and other businesses and organizations, are subject to the regulation. These businesses and organizations include:

- Businesses or non-profits
- Public sector organizations
- Municipalities
- Educational institutions
- Producers of educational material
- Library boards

The IASR includes five standards in the areas of:

- Information and communication
- Employment
- Transportation
- Design of public spaces
- Customer service

Information and Communications Standard

Information and communications must be accessible for people with disabilities. For example, organizations must provide information and communications in an accessible format to people with disabilities upon request and in a timely manner.

Employment Standard

Workplaces and employment practices must be accessible to potential or current employees with disabilities. For example, employers that make an offer of employment to a successful job applicant must inform the applicant of their organization's policies for accommodating employees with disabilities.

Transportation Standard

For transportation service providers, features and equipment on vehicles, routes, and services offered must be accessible to people with disabilities. For example, no one is permitted to charge a fare to a support person who is accompanying a person with a disability. Destinations and route stops must be available visually to all passengers during the ride.

Design of Public Spaces Standard

Newly constructed or redeveloped public spaces must be accessible for people with disabilities. For example, organizations must provide accessible parking for people with disabilities when building new or redeveloping existing parking spaces.

Customer Service Standard

The standard outlines requirements for removing barriers for people with disabilities so they can access goods, services, and facilities. For example, a person who requires the use of a service animal must be permitted to enter the premises.

Newfoundland and Labrador

(No regulations)

Nova Scotia

Accessibility Act General Regulations, NS Reg 197/2019

<https://www.canlii.org/en/ns/laws/regu/ns-reg-197-2019/latest/ns-reg-197-2019.html>

This regulation above sets out the provincially regulated organizations and agencies ("public sector bodies") that must comply with the *Accessibility Act*, including municipalities, crown agencies, and universities and colleges.

Quebec

Regulation of the Office des personnes handicapées du Québec, CQLR c E-20.1, r 1

<https://www.canlii.org/en/qc/laws/regu/cqlr-c-e-20.1-r-1/latest/cqlr-c-e-20.1-r-1.html>

The above regulation:

- Applies only to the Office des personnes handicapées du Québec, in order to offers customized help to people with disabilities, and their families and caregivers throughout the service-access process. It states that any disabled person domesticated in Quebec can apply for a service plan.
- With this service plan, the Office would help a registrant access programs and services; help approach service providers, and advocate for accessibility.

Français

<https://www.canlii.org/fr/qc/legis/lois/rlrq-c-e-20.1/derniere/rlrq-c-e-20.1.html>

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